



MITCHELL GOLF & COUNTRY CLUB INC.

Tee-Time Cancellation Policy

Before booking your tee-time online or by phone, please be aware of our new Tee-Time Cancellation Policy.

Non-members

- All non-member tee-time bookings now require a valid credit card on file.
- The individual who made the tee-time booking will be required to call the Pro Shop a minimum of 8 hours prior to the tee-time to cancel or amend the number of players in the booking without penalty.
- Should the individual who made the tee-time booking not amend their booking at least 8 hours prior to tee-time, their card will be charged the posted green fee rate for the booking if the group shows up with less players than what has been booked. Players may call the golf shop 24 hours a day. If the Pro Shop is closed when calling, you can leave a message at any time to cancel or amend your tee-time.
- Credit Card will not be charged at time of booking and will only be charged in case of a no-show. The card is stored with a secure third-party.
- Any unplayed reservation can be cancelled (and not charged) if the golf course is confirmed to be deemed unplayable, due to weather, on the day of play.

Members

- All member tee-time bookings will follow similar rules as non-members.
- The individual who made the tee-time booking will be required to call the Pro Shop a minimum of 8 hours prior to the tee-time to cancel or amend the number of players in the booking without penalty. Players may call the Pro Shop 24 hours a day. If the Pro Shop is closed when calling, you can leave a message at any time to cancel or amend your tee-time.
- Members who do not adjust or cancel tee-times repeatedly, will be warned and possibly have their advanced booking privileges revoked at management's discretion.